Welcome Letter - New Adult Patient #2

Date

Patient Name Address City, State, Zip

Dear Patient,

We are very happy to welcome you to our dental practice and want you to know that we appreciate the chance to take care of you and your family. Our office is focused on providing you with high quality, gentle dental care.

During your first visit, the Doctor will examine your teeth, perform an oral cancer exam, review necessary x-rays, and make an assessment of your oral condition. Staff members will assist the Doctor in completing your oral health evaluation and you will be meeting several members of our dental team.

If it is discovered that you need any dental treatment, a treatment plan and estimate will be prepared for you prior to beginning any procedures. You will have the chance to review recommended treatment and ask questions.

Enclosed you will find a health history form, and information on locating our office. Please complete the health form and bring it with you to your first appointment. If you have dental insurance, please bring your insurance card and any applicable claim forms with you as well. We are happy to help you obtain your insurance benefits and will assist you in filing your claims.

Thank you for choosing our office. We are looking forward to meeting you.

Sincerely,

Dr. and Staff

Table of Contents

Introduction

Welcome Letters

- 1. New Adult Patient #1
- 2. New Adult Patient #2
- 3. New Adult Patient #3
- 4. New Child Patient (to the adult)
- 5. New Child Patient (to the child)
- 6. Follow-up-Emergency Patient with Future Exam

Treatment Letters

- 7. Missed Appointment
- 8. Recall #1 (with traditional insurance)
- 9. Recall #2 (without insurance)
- 10. Missed Appointment-Mid-Treatment with Details
- 11. Missed Appointment-Mid-Treatment
- 12. Follow-up-Finished Treatment
- 13. Follow-up-Finished Treatment-Ask for Referral
- 14. Follow-up-Emergency Patient without Future Exam
- 15. Follow-up-Emergency Patient Mid-Treatment

Referral Letters

- 16. Recommending Referral to Patient
- 17. Follow-up on Referral with Patient
- 18. Follow-up on Referral-Patient Never Made Appointment
- 19. Referral to Specialist
- 20. Follow-up on Referral to Specialist

Special Occasion Letters

- 21. Happy Birthday to Adult
- 22. Happy Birthday to Child
- 23. Congratulations on Appearing in Newspaper
- 24. Congratulations on Your Achievement
- 25. Congratulations on Anniversary
- 26. Congratulations on Graduation
- 27. Congratulations on New Baby
- 28. Congratulations on Marriage
- 29. Get Well Message
- 30. Serious Illness Message
- 31. Sympathy Message

Advertisement Letters

- 32. To Someone New in City
- 33. To Someone New in Neighborhood
- 34. Announcing Practice Purchase-From Purchaser
- 35. Announcing Practice Purchase-From Senior Dentist
- 36. Announcing Practice Assumption-After Death

Thank You Letters

- 37. Thank You for Referring Patient-to Another Dentist
- 38. Thank You for Referring Patient-to Another Patient

Business Letters

- 39. Office Relocation
- 40. Change in Office Hours
- 41. Information About New Procedure (Bleaching)
- 42. Information About New Procedure (Generic)
- 43. Information About Infection Control
- 44. Information About Infection Control with Additional Fees
- 45. Additional Office
- 46. New Associate
- 47. New Partner
- 48. New Assistant
- 49. New Hygienist
- 50. New Front Desk Staff Member
- 51. Dismissing Patient From Practice
- 52. Dentist Retirement-Recommending Another Dentist
- 53. Dentist Retirement-New Dentist Taking Over Practice

Financial Letters

- 54. Office Payment Policies
- 55. Payment Financing Options
- 56. Here is Your Estimate
- 57. Reminder/Collection Letter #1
- 58. Reminder/Collection Letter #2
- 59. Reminder/Collection Letter #3

Insurance/Benefits Plan Letters

- 60. To Patient-Describing Aspects of Plans
- 62. To Patient-Your Insurance Did Not Pay
- 63. Letter to Insurance/Benefit Plan-Where is Predetermination? #1
- 64. Letter to Insurance/Benefit Plan-Where is Predetermination?#2
- 65. Letter to Insurance/Benefit Plan-Late Paying #1
- 66. Letter to Insurance/Benefit Plan-Late Paying #2
- 67. Letter to State Insurance Commissioner
- 68. Letter to Employee Benefits Department-From Patient
- 69. Letter Concerning Negative EOB

Employee Letters

- 70. Hiring Employee
- 71. Dismissing Employee
- 72. Rejecting Applicant
- 73. Letter of Reprimand
- 74. Letter of Recommendation